

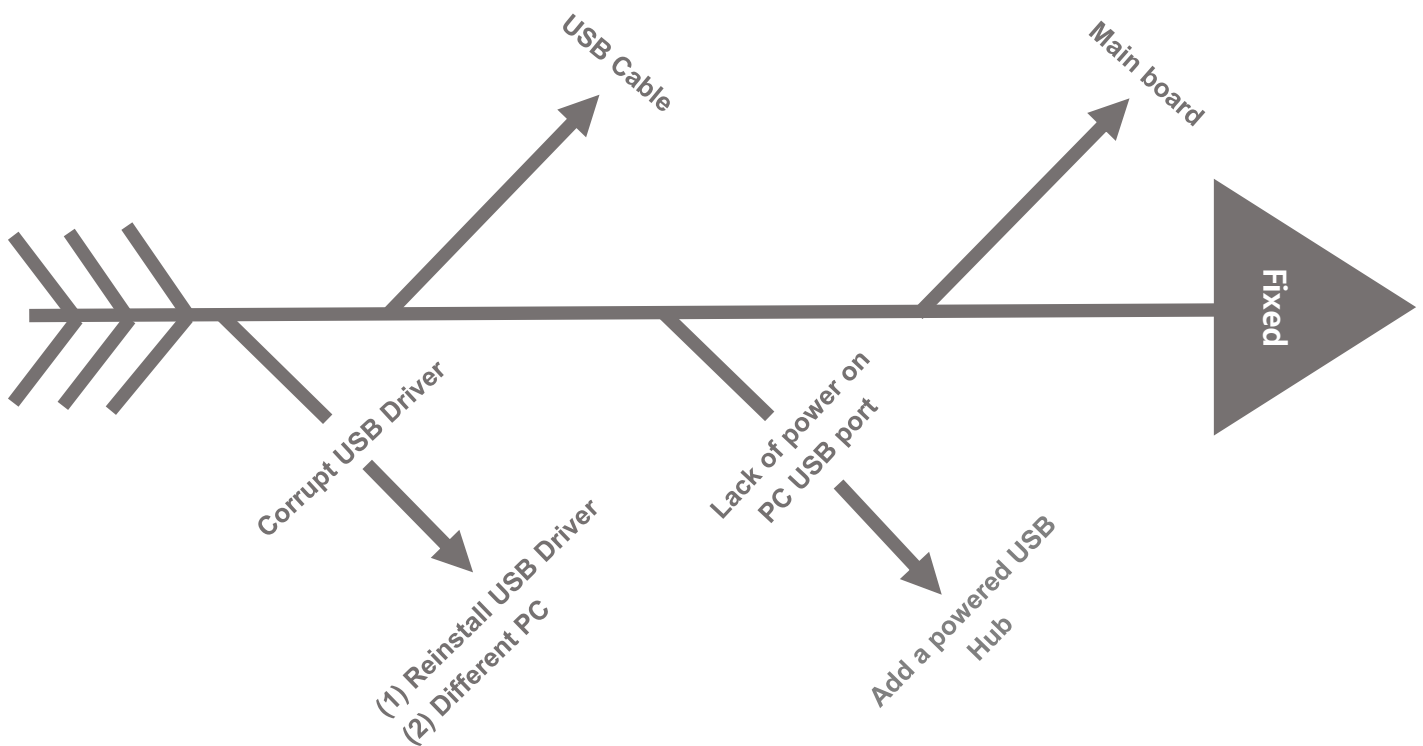
- **Model**

FireCR Flash AA
FireCR Flash AB
FireCR Flash AC
FireCR Flash AD / FireCR Spark

- **The Description of the Problem**

Losing USB connection between PC and FireCR Flash/Spark.

- **Fishbone Diagram**



Corrupt USB driver (PLX)

- (1) Need to reinstall an USB driver named FireCRDriver_overwrite.exe in the Quantor+ folder
- (2) Need to test the FireCR Flash/Spark with a different PC.

USB cable

Switch an USB cable to a different port on a PC side or exchange a USB cable.

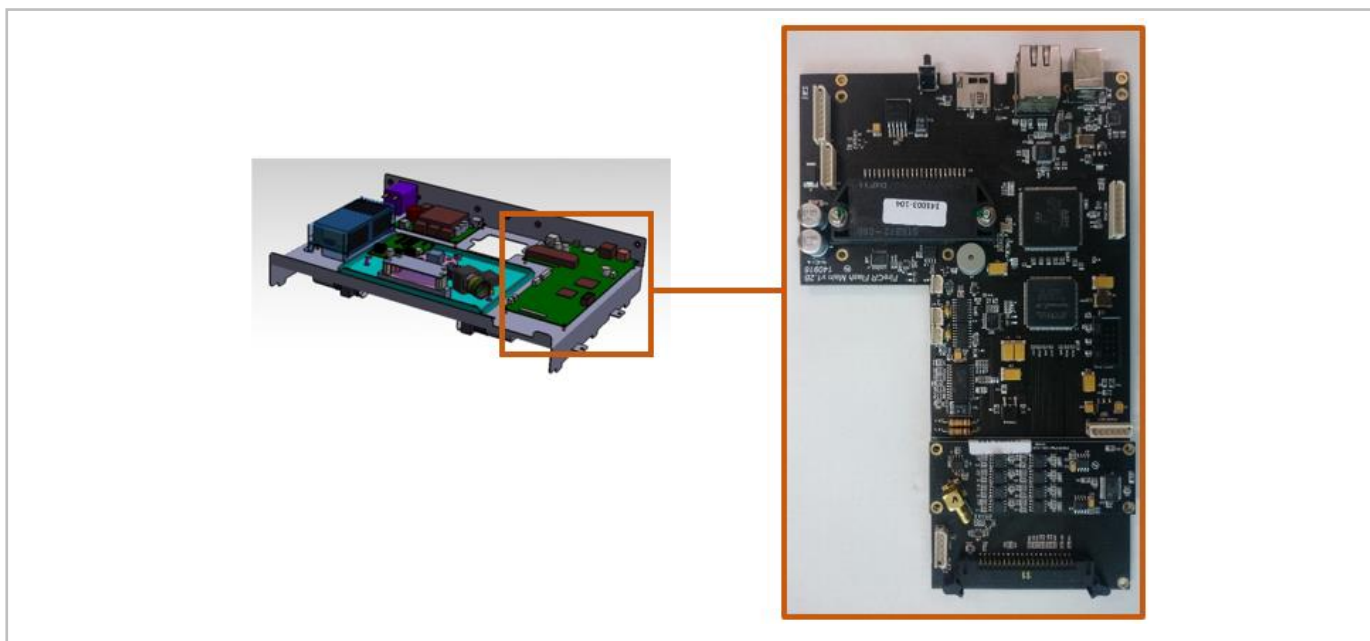
Powered USB Hub

Lack of power on PC USB port could cause losing USB connection.

Add a powered USB hub to a PC.

Main board

Please refer to the FireCR Flash Service manual for main board replacement.



Please refer to the FireCR Spark Service manual for main board replacement.

